

# 2020 GUEST ASSISTANCE GUIDE

## Welcome to California's Great America!

We are glad you are here! At California's Great America we are proud to have earned one of the best safety records in the industry. We are committed to providing our guests with a safe environment and we want our guests to have a safe and enjoyable day. We are continually striving to improve our facilities. If you have a suggestion for an improvement or have questions not answered in this brochure, please stop by Town Hall.

Many amusement park rides incorporate safety systems designed by the manufacturer to accommodate people of average physical stature and body proportion. These safety systems may place restrictions on the ability of an individual to safely experience the ride. Large or small individuals, guests who have a history of heart, back or neck trouble, pregnant guests, people who have had recent surgery, or people with casts, braces, restrictive devices or disabilities may not be safely accommodated by these systems. For example, height requirements are based on the size needed for the safety restraints to function properly and the level of maturity usually associated with a certain height.

California's Great America's Ride Admission Policy has been developed in consultation with industry experts, based on the recommendations of the manufacturer, our past experience and our evaluation of each ride using our knowledge of the ride in both normal and emergency operating conditions. Our prime consideration is the ability of each person to endure the dynamics of a ride without risk of injury to that person or other riders.

If you feel that you or a member of your party may be affected by this policy, you are encouraged to visit Town Hall to obtain a list of rides you can safely ride. Your Rider Access Form will provide information for our ride operators to help accommodate you.

## RIDE RATING SYSTEM

A Ride Rating Program has been designed to provide a scale for rating the thrill factor of each ride. The intent is to provide a scale to guide park guests in determining which attractions to ride based on their own experience level, physical condition, and abilities.

**Each ride/attraction is placed into one of five categories:**

CATEGORY	DESCRIPTION
<b>Low Thrill Rides</b>	<b>1</b> Rides that are generally calm and gentle in nature.
<b>Mild Thrill Rides</b>	<b>2</b> Rides that generally have low speeds with gentle motion and braking. Rides have smooth transitions with some changes in elevation and speed.
<b>Moderate Thrill Rides</b>	<b>3</b> Rides that generally have low to medium speeds and/or heights with moderate motion and braking. Riders may encounter unexpected changes in direction and/or speed during portions of the ride.
<b>High Thrill Rides</b>	<b>4</b> Rides that generally have medium to high speeds and/or heights with moderate to rapid braking. Riders may encounter unexpected changes in speed, direction and/or elevation.
<b>Aggressive Thrill Rides</b>	<b>5</b> Rides that generally have one or more of the following: high speeds and/or heights, aggressive and unexpected forces, and rapid directional or elevation change. Riders will encounter many unexpected rapid changes in speed, direction and/or elevation.

## KEY TO SYMBOLS

These symbols, along with the ride ratings, are used to define our rides on the following pages.

	Ambulatory
	Accommodates Wheelchair
	Transferable
	Must be accompanied by supervising companion, of proper height to ride
	Must be accompanied by a child to ride/participate
	Must be at least this height to ride.
	Maximum Speed of Ride
	Life jacket is required
	Cannot be any taller than this to ride/participate
	Maximum Height of Ride
	Maximum Water Depth
	Prohibited for guests with back trouble
	Prohibited for guests who have had recent surgery
	Prohibited for guests with neck trouble
	Prohibited for guests who are pregnant
	Prohibited for guests with heart trouble or high blood pressure

## PLEASE RIDE SAFELY

As a rider, you are responsible for your own safety. Please read this brochure and all instructional signage before riding. Listen to and follow all operator instructions. Any person who intentionally removes a safety restraint, violates park safety policy, or appears to be under the influence of alcohol or chemical intoxicants will be removed from the park without refund.

### Before riding, please note all safety warnings for each ride. In general:

- Face forward and remain seated in an upright position with your back and shoulders against the seat back and hold on until the ride comes to a complete stop.
- Due to the nature of our rides, backpacks, purses, electronics, stuffed animals and other loose items are not permitted on most rides. Glasses must be secured. Smaller items may be secured in cargo pockets or waist packs as long as they do not interfere with the restraint system. In addition, smaller items may be left in a locker or with a non-rider. California's Great America is not responsible for lost, stolen or damaged items. You are responsible for your personal property.
- Any guest intentionally dropping or throwing an item will be required to leave the park.
- No picture taking or cell phone usage while riding.
- All passenger restraint systems, including lap bars, shoulder harnesses, and seat belts, must be positioned, fastened, and tightened at all times.
- Keep all parts of your body inside the ride unit at all times.
- Shirts are required on all rides except in South Bay Shores Waterpark. Loose fitting footwear must be removed before riding Celebration Swings, Delirium, Drop Tower, Flight Deck, Patriot and Sally's™ Swing Set.
- Finish food and drink before boarding.
- Smoking, including e-cigarettes, is only permitted in designated smoking areas.

## BEFORE YOU RIDE

While all amusement attractions have associated risks, certain individuals are at increased risk for injury from these attractions. Carefully evaluate each attraction to determine if you or members of your party can safely participate. We reserve the right to deny access to a ride to anyone who we feel may not be able to safely experience the ride or may be a hazard to other riders.

A Rider Safety Guide sign is posted at every ride entrance and alternate access entrance. These signs provide height

requirements, health restrictions, ride ratings, ride accessibility, and special instructions regarding the ride. Please review these signs prior to accessing the ride and ensure to follow all instructions provided.

In general, all riders should be in good health and free from any conditions known or unknown that might be aggravated by riding. If you have any doubt about your ability to safely experience a ride, we urge you to consult with our staff at California's Great America. Remember, if you suspect your health could be at risk for any reason, or you could aggravate a pre-existing condition of any kind, DO NOT RIDE.

Generally, guests must have the ability to brace themselves upright in the seat and support their head and neck during the ride movements. Riders using wheelchairs will have to transfer from their wheelchair to the ride unit by themselves or assisted by a member of their party in order to be able to ride. You should plan your visit with someone who can physically help you when necessary.

As a rider, you are responsible for your own safety. Please read this guide and all instructional signage before riding. Listen to and follow all operator instructions. Any person who intentionally removes a safety restraint, violates a park safety policy, or appears to be under the influence of alcohol or chemical intoxicants will be removed from the park without refund. FOR YOUR SAFETY, DO NOT ENTER UNAUTHORIZED AREAS TO RETRIEVE LOST ARTICLES. You may be seriously injured if you enter an unauthorized area.

## ALTERNATE ACCESS ENTRANCES & ATTRACTION BOARDING PASSES

California's Great America's Ride Admission Policy and Alternate Access Entrances are designed to help you safely experience our facilities and provide equal access to all guests.

The safety of guests and associates is our #1 priority at California's Great America. Safety is a shared partnership between the park and our guests. Not everyone can safely enjoy every ride. Guests are asked to review and carefully consider the ride restrictions using good judgment. However, we reserve the right to make the final decision regarding the eligibility of a rider based on a person's size, weight, willingness to ride, or other limitations. Please refer to your individual Rider Access Form for rides that will safely accommodate you.

Alternate Access Entrances are intended to accommodate guests with mobility restrictions or Autism Spectrum Disorder (ASD) and not to bypass others waiting in line. This service is available for a guest with restricted mobility or ASD and up to three companions.

To provide equal access for all guests, we have developed a Boarding Pass Program which allows guests with mobility restrictions or ASD to access rides at specified times via the Alternate Access Entrance (usually a ride's exit, but may be a ride's entrance or Fast Lane Entrance) in order to avoid crowds and waiting in the regular lines. Guests who are in possession of a Boarding Pass will obtain a boarding or "ride" time on the Boarding Pass that is equal to the anticipated wait time for a particular ride from the ride associate at the Alternate Access Entrance. Guests can then choose to rest comfortably away from the queue area, visit a shop, see a show, or play a game until their boarding time.

Information on where guests access the ride is posted on each Ride's Rider's Safety Guide Sign. All guests, regardless of point of access, are required to meet all riding requirements for the ride, including height and medical restrictions in order to ride/participate.

### Here's How It Works

- The guest with a mobility impairment or ASD should visit Guest Services or Town Hall upon his/ her arrival at the park to express his/her inability to wait in the regular line. Some questions are asked to ensure that the rider has the required physical criteria in order to safely experience rides, and a Boarding Pass is issued for the guest in question and up to 3 riding companions.
- In addition to a Boarding Pass, the guest with a mobility impairment or ASD will receive a "Rider Access Form" that lists the rides that the guest with a disability can safely enjoy.
- The rider (or a member of their party) obtains a boarding time from the ride associate at the Alternate Access Entrance, equivalent to the length of the ride line. The rider can then wait comfortably away from the queue area.
- The guest listed on the Boarding Pass must be present as a rider when a Boarding Pass is being utilized.
- Guests may not accumulate more than one boarding time at a time.
- Due to the nature of the attractions in South Bay Shores, Alternate Access and Boarding Passes are only available at the Rushin' River via the exit. Boarding Passes, however, are required for Halloween Haunt® Mazes if the Maze has a line.

## ACCESS SYMBOLS

The symbols below indicate boarding procedures for each ride and are defined below.



This symbol is used to identify rides where guests may remain in their wheelchair. Carousel Columbia, Character Carousel and Mass Effect: New Earth may accommodate wheelchairs.



Rides using this symbol can accommodate guests who are able to transfer from wheelchair to the ride unit. Guests must transfer themselves or be accompanied by a companion who can assist with transfer, as California's Great America associates are not permitted to physically assist guests with transferring from their wheelchairs.



This symbol identifies rides where guests must be able to walk independently or be assisted by a member of their party. A wheelchair may be left in a designated position on or near the ride platform.

## PREGNANCY

Guests who are pregnant are prohibited from riding all rides with the exception of Carousel Columbia, Delta Flyer, Eagle's Flight, Star Tower & select Planet Snoopy™ attractions.

## HEIGHT REQUIREMENTS

Supervise children at all times. Your child may be "officially" measured at Town Hall or at any ride of the appropriate height level. The measured guest will be given a wristband to indicate their height range. Wristbands are not required to ride. They are intended to make your wait in line shorter by streamlining the rider height measurement process.

For the safety of your child, a standard play shoe which does not contribute excessively to the child's height is required. For example, a child is not permitted to wear shoes with excessively high heels to help meet a height requirement. California's Great America reserves the right to ask that shoes be removed to ensure that a child's height is not being artificially enhanced or manipulated. In South Bay Shores height measurements are taken in bare feet.

## SUPERVISING COMPANION

Many of our rides have height requirements that allow a guest under that requirement to ride with a supervising companion. A supervising companion is someone who meets all the requirements to ride the ride themselves, is 14 years of age or older, and demonstrates appropriate observed behavior. Supervising companions are responsible for ensuring that the guest remains seated properly where applicable and follows all rules and regulations.

The supervising companion must be seated in the same seat (row) as the guest who needs accompaniment and can accompany the number of guests for which the seat is designed. For example, if a seat is designed for three people, the supervising companion can accompany two guests. An exception to this is at Snoopy's™ Space Buggies where as long as the supervising companion rides in the back seat, he or she can supervise up to two children.

## HAND-HELD INFANTS

Hand-held infants are children who are unable to independently walk or maintain seated postural control and will only be able to ride the following rides with a supervising companion: Carousel Columbia (in a chariot), Character Carousel (in a chariot), Star Tower, Breakers Bay (water depth may be restricted), Rushin' River, and Tide Pool.

## MAGNETIC FIELDS ON RIDES

Magnetics are used at the following attractions: Drop Tower, Gold Striker, Patriot and RailBlazer. Guests with medical devices sensitive to magnetic fields (pacemakers, hearing aids, etc.), should consider these factors when deciding to ride.

## GUESTS OF A LARGER SIZE

All passenger restraint systems, including lap bars, shoulder harnesses, and seat belts must be positioned and fastened properly to allow guests to ride. Due to rider restraint system requirements, guests of a larger size may not be accommodated on some of our rides. This may apply, but not be limited to, guests who exceed 6'2" or those who exceed 225 lbs, have a 40" waistline or 52" chest. Our larger guests may experience difficulty on Delirium, Drop Tower, Flight Deck, Gold Striker, The Grizzly, Patriot, and RailBlazer.

If you are concerned whether or not you can be accommodated safely on a ride, you may enter the ride via the exit to ensure the restraints function properly prior to waiting in line. The rest of your party may wait for you outside the exit.

## HEALTH RESTRICTIONS



Each ride is evaluated against 5 primary health restrictions. These restrictions are:

- Recent Surgery
- Heart Trouble/  
High Blood Pressure
- Neck Trouble
- Back Trouble
- Pregnancy

If you are in doubt about your ability to safely experience a ride or would like more rider information, please review the information for each attraction in this Guest Assistance Guide or review the Safety Guides and all warning signs posted at each ride entrance and exit.

## RIDING ATTIRE

Rides require proper riding attire including shirts and shoes. Shirts and shoes are required in queues and all park pathways. Swimwear is not permitted on rides outside of South Bay Shores and must be sufficiently covered while in the amusement park. For your safety, loose clothing (including scarves and other free-flowing clothing), must be significantly secured or removed to prevent any interference with the ride restraint system. On all roller coasters and Berserker, scarves are required to be removed in their entirety.

Loose fitting shoes must be removed before riding Celebration Swings, Drop Tower, Flight Deck, Patriot, and Sally's™ Swing Set.

## STROBE LIGHTING / PHOTOSENSITIVITY

Many attractions utilize special effect including strobe lighting and specialty ride lights that may impact guests with certain medical conditions.

Attractions utilizing these effects include: Gold Striker, Lucy's™ Crabbie Cabbies, Mass Effect: New Earth, Patriot, Psycho Mouse and RailBlazer.

## GUESTS USING WHEELCHAIRS

On almost all rides, guests will need to leave their wheelchairs to be seated. In most cases you can leave your wheelchair on the ride platform or walkway near the ride. Almost every ride is wheelchair accessible. Wheelchair lifts are available at Flight Deck, Gold Striker and Patriot to transport a guest in a wheelchair to our 2nd story ride platforms. Please use the doorbell at base of lift to request service. Please ask an associate at each location for assistance.

## TRANSFER DEVICES

Transfer devices, when requested, can be used to assist a rider out of a wheelchair and into a ride unit. The following rides are equipped with a transfer device: Demon, Gold Striker, The Grizzly, RailBlazer, and Lucy's™ Crabbie Cabbies. Additionally at Breakers Bay and Tide Pool there is a chair lift to assist a guest out of their wheelchair and into the water. Please see an associate at each ride for assistance.

## EVACUATIONS

Evacuations may be required due to such causes as a mechanical problem, weather conditions, or power interruption. If an evacuation is required, guests may need to maneuver across catwalks, from the highest point of the ride, and down steeply inclined catwalks or steps. Ride units may also stop at the top of lifts or on the ride course due to mechanical reasons. Certain evacuations may require guests to use additional safety equipment during the process.

If evacuation from a ride/attraction is required, for safety reasons, we may evacuate ambulatory guests prior to evacuating those guests using wheelchairs. If so, you accept any danger due to delayed evacuation or if we need to physically lift or lower you. If you use your wheelchair on a ride, you are responsible for it being able to withstand the movement of the ride.



## ARTICLES

Most rides cannot accommodate loose articles including cell phones, pagers, hats, cameras, stuffed animals, purses, backpacks, umbrellas, beverage containers, electronic devices, etc. Items must be safely secured in cargo pockets, a waist pack, (as long as it does not interfere with the restraint system), in a bin on the ride platform, in a locker or with a non-rider. California's Great America is not responsible for lost, stolen, or damaged items.

Extra or bulking clothing, backpacks, and anything else that could potentially be between the rider and the restraint will not be allowed. The restraint mechanism must be secured snugly against the rider's body.

For safety reasons, using a cell phone, taking pictures, and filming on most rides is prohibited. Your hands must be free to hold on during the ride; therefore nothing can be in your hands while riding.

Hearing devices or any other electronic devices may be damaged by water. Please take the necessary steps to protect such items.

## LOST ARTICLES

Operators cannot be responsible for items lost, stolen, or damaged while riding. Should you lose an article on a ride, please see a ride attendant for assistance. We will search for the article as soon as is practical, but in order to keep the ride in operation an immediate search may not be possible. For your safety, do not enter unauthorized areas. **YOU MAY BE SERIOUSLY INJURED IF YOU ENTER AN UNAUTHORIZED AREA.**

## OXYGEN TANKS

Due to the dynamic nature of rides, oxygen tanks are generally not permitted on most rides. Guests can ride the Carousel Columbia and Character Carousel's in a chariot and the Star Tower. Guests with smaller oxygen tanks which are secured to the rider may also ride Delta Flyer/Eagles Flight.

## PROSTHETICS

Guests with any type of prosthesis should not ride Celebration Swings, Delirium, Drop Tower or Sally's™ Swing Set, unless they can ensure the device is properly secured and will remain in place during the ride. If there is any concern of the prosthesis becoming dislodged during the ride, guests should visit Town Hall or see a Ride Supervisor for assistance.

Prosthetic legs are not permitted on Flight Deck or Patriot and guests with upper extremity prosthesis must ensure the device is properly secured or removed prior to riding. Prosthetics of any kind are not permitted on RailBlazer or Shark Reef Plunge.

Guests with prosthetic limbs must consult with Town Hall or a Ride Supervisor prior to waiting in line or riding.

## CASTS AND BRACES

Guests with casts or braces will be restricted from riding rides where the cast or brace will not fit inside the ride unit or where it will present a hazard to the guest or others. Guests with full arm (elbow restricted) and full leg (knee restricted) casts or braces are restricted from most rides and slides at California's Great America. We suggest you delay your visit until the cast is removed.

The following chart displays the cast and brace rules for all rides and attractions.

## CASTS & BRACE CHART

The chart displays the cast and brace rules for all rides and attractions.

### RIDES

	Cervical Collar or Neck Brace	Broken Collar Bone	Forearm Cast	Full Arm Cast	Braced Arm Cast	Foot Lower Leg Cast	Full Leg Cast
Barney Oldfield's Speedway		<b>Y</b>	<b>Y</b>	<b>Y</b>	<b>Y</b>	<b>Y</b>	<b>F</b>
Berserker			<b>Y</b>	<b>F</b>		<b>Y</b>	<b>F</b>
Carousel Columbia	<b>Y</b>	<b>Y</b>	<b>Y</b>	<b>Y</b>	<b>Y</b>	<b>Y</b>	<b>C</b>
Celebration Swings		<b>Y</b>	<b>Y</b>	<b>Y</b>		<b>Y</b>	
Centrifuge			<b>Y</b>	<b>F</b>		<b>Y</b>	<b>F</b>
Delirium™			<b>Y</b>			<b>Y</b>	
Delta Flyer	<b>Y</b>	<b>Y</b>	<b>Y</b>	<b>Y</b>	<b>Y</b>	<b>Y</b>	<b>Y</b>
Demon			<b>Y</b>			<b>Y</b>	
Drop Tower®			<b>Y</b>			<b>Y</b>	
Eagle's Flight	<b>Y</b>	<b>Y</b>	<b>Y</b>	<b>Y</b>	<b>Y</b>	<b>Y</b>	<b>Y</b>
Flight Deck®							
Flying Eagles		<b>Y</b>	<b>Y</b>	<b>Y</b>	<b>F</b>	<b>Y</b>	<b>F</b>
Gold Striker®							
The Grizzly®			<b>Y</b>			<b>Y</b>	
Mass Effect 4D			<b>Y</b>	<b>F</b>		<b>Y</b>	
Orbit			<b>Y</b>	<b>Y</b>		<b>Y</b>	
Patriot							
Psycho Mouse™			<b>Y</b>			<b>Y</b>	<b>F</b>
RailBlazer®			<b>Y</b>			<b>F</b>	
Rip Roaring Rapids			<b>Y</b>			<b>Y</b>	<b>F</b>
Rue Le Dodge			<b>Y</b>	<b>Y</b>		<b>Y</b>	<b>F</b>
Star Tower	<b>Y</b>	<b>Y</b>	<b>Y</b>	<b>Y</b>	<b>Y</b>	<b>Y</b>	<b>Y</b>
Thunder Raceway			<b>Y</b>			<b>Y</b>	
Tiki Twirl			<b>Y</b>	<b>Y</b>		<b>Y</b>	<b>F</b>
Whitewater Falls			<b>Y</b>			<b>Y</b>	
Xtreme SkyFlyer			<b>Y</b>			<b>Y</b>	

### Symbol Key

- Y** May ride with the condition
- C** Must ride in a chariot
- F** Cast/Brace must fit safely in the ride unit
- O** Not permitted to participate on elevated activity area
- Z** Participation or water depth may be restricted if necessary

### PLANET SNOOPY™

	Cervical Collar or Neck Brace	Broken Collar Bone	Forearm Cast	Full Arm Cast	Braced Arm Cast	Foot Lower Leg Cast	Full Leg Cast
Character Carousel	<b>Y</b>	<b>Y</b>	<b>Y</b>	<b>Y</b>	<b>Y</b>	<b>Y</b>	<b>C</b>
Flying Ace™		<b>Y</b>	<b>Y</b>	<b>Y</b>	<b>Y</b>	<b>Y</b>	<b>F</b>
GR8 SK8			<b>Y</b>			<b>Y</b>	<b>F</b>
Joe Cool's™ Dodgem School			<b>Y</b>	<b>F</b>		<b>Y</b>	<b>F</b>
Kite Eating Tree			<b>Y</b>	<b>Y</b>			
Lucy's™ Crabby Cabbies			<b>Y</b>			<b>Y</b>	<b>F</b>
PEANUTS™ 500			<b>Y</b>			<b>Y</b>	<b>F</b>
PEANUTS™ Pirates			<b>Y</b>	<b>F</b>		<b>Y</b>	<b>F</b>
Planet Snoopy™ Construction Zone		<b>Y</b>	<b>Y</b>	<b>Y</b>		<b>Y</b>	<b>Y</b>
Sally's™ Love Buggies	<b>Y</b>	<b>Y</b>	<b>Y</b>	<b>Y</b>	<b>Y</b>	<b>Y</b>	<b>F</b>
Sally's™ Swing Set		<b>Y</b>	<b>Y</b>	<b>Y</b>		<b>Y</b>	
Snoopy's™ Space Buggies			<b>Y</b>			<b>Y</b>	<b>F</b>
Snoopy's™ Space Race	<b>Y</b>	<b>Y</b>	<b>Y</b>	<b>Y</b>	<b>F</b>	<b>Y</b>	<b>F</b>
The Pumpkin Patch		<b>Y</b>	<b>Y</b>	<b>Y</b>	<b>F</b>	<b>Y</b>	<b>F</b>
Woodstock™ Express			<b>Y</b>			<b>Y</b>	<b>F</b>

### SOUTH BAY SHORES

Breakers Bay			<b>Y</b>	<b>Z</b>		<b>Z</b>	<b>Z</b>
Coastal Cruz			<b>Y</b>				
Feeding Frenzy							
Mission Falls							
NorCal Wipeout							
Otter Trotters	<b>Y</b>						
Pup's Pier	<b>O</b>	<b>Y</b>	<b>Y</b>	<b>Y</b>	<b>Y</b>	<b>Y</b>	<b>O</b>
Pup's Pier Slides							
Reef Racer							
Rushin' River			<b>Y</b>	<b>Y</b>		<b>Y</b>	
Shark Reef Plunge							
The Barracuda							
Tide Pool	<b>Y</b>						
Tide Pool Slides							

## RIDER CRITERIA

California's Great America Ride Admission Policy is designed to allow our guests to participate in the enjoyment of our parks as much as possible. The policy was developed by analyzing the physical and mental attributes required to safely ride each particular ride. Each ride was evaluated for the criteria necessary for an individual to ride safely. It is our policy to allow anyone to ride who meets all these requirements and is not a hazard to himself or others. We continue to evaluate and update our Ride Admission Policy as necessary. The evaluation of each ride considered the following criteria which may be required to ride a particular ride safely.

### **Ability to exhibit independent seated postural control under the dynamic conditions of the ride.**

*The guest must have the body and spinal control to sit upright without the aid of other people or devices. The guest must also have sufficient muscle control to support their head, neck and upper torso during the course of the ride, including the dynamic motion of the ride. Certain ride units such as carousel horses require the ability to form a saddle posture with the guest's thighs.*

### **Appropriate center of gravity**

*The guest's body must have the appropriate weight distribution for that ride.*

### **Ability to hold on with one functioning arm.**

*A functioning arm is an upper extremity or prosthesis exhibiting good grip control, the ability to brace, and enough strength to allow the guest to maintain the proper riding position throughout the duration of the ride. Any arm prosthesis must remain properly secured under the dynamic forces of the ride. Due to manufacturer requirements, some rides may exclude prosthetics.*

### **Ability to hold on with two functioning arms**

*Ability to hold on with two functioning arms as defined above.*

### **Ability to brace self with one functioning leg.**

*Guests must have one functioning leg to be used for bracing the body during the course of the ride. A functioning leg may be a normal leg or a prosthesis which can be used for bracing. Any leg prosthesis must remain properly secured under the dynamic forces of the ride. Due to manufacturer requirements, some rides may exclude prosthetic.*

### **Ability to brace self with two functioning legs.**

*Guests must have two functioning legs to be used for bracing the body during the course of the ride and maintaining balance when entering and exiting a ride unit. A functioning leg may be a normal leg or a prosthesis.*

### **Minimum of two functioning extremities.**

*Guests must have a minimum of two functioning extremities (two legs, two arms, or one arm and one leg) to brace themselves during the ride and assist in entering and exiting the ride unit.*

### **Minimum of three functioning extremities.**

*Guests must have a minimum of three functioning extremities (two legs and one arm or two arms and one leg) to brace themselves (with tripod bracing) during the ride.*

### **Ability to enter/exit the attraction within specified parameters without endangering self or others.**

*Guests must be able to enter the Alternative Access Entrance (exit, Fast Lane Entrance or entrance) without jeopardizing themselves or others and to assist with their own evacuation, if necessary. This may include special arrangements such as entering through the exit or having someone aid you in boarding. For the safety of our associates and guests, ride operators are instructed not to perform any lifting of guests.*

### **Appropriate observed behavior.**

*Guest demonstrates appropriate observed behavior indicating a willingness and ability to participate and/or follow rider requirements. Appropriate observed behavior may include, but not be limited to maintaining proper riding position, attention and compliance to safety instructions, proper use of all ride safety equipment and willingness to participate.*

### **Guests have a duty to:**

- exercise good judgment
- act in a responsible manner while using amusement rides
- obey all warnings prior and during participation
- not participate while under the influence of alcohol or drugs
- properly use all ride safety equipment provided

## RIDES

The following descriptions are designed to give you information on the type of actions caused by various rides. Each of the following attractions will identify the restrictions according to the criteria itemized above. Specific references to the criteria may be identified in parenthesis. **In order to participate on most of our attractions, guests must have seated postural control, appropriate observed behavior, and the ability to enter and exit the ride safely.** Specific exceptions or qualifications to those four criteria will be noted in the information provided below. If you have been authorized for Alternate Access, follow the directions listed under each ride.

## Barney Oldfield's Speedway 2



Guests must be a minimum of 48" tall to ride alone OR be accompanied by a supervising companion. Hand-held infants are not permitted.

This is an antique styled gas-powered car that is driven by the rider on a designated track for up to two guests per car.

**Restraint System:** A shared seat belt secures each rider across the pelvis and thighs.

**Rider Criteria:** Guests must have a minimum of two functioning extremities; one functioning arm and one functioning leg. Guests who are not able to steer and press the accelerator, must have a supervising companion accompany them to drive. To ride independently, guests must exhibit sufficient visual acuity to operate the car safely with the ride requirements.

Guests with a cervical collar, neck brace or broken collar bone are not permitted to ride.

**Rider Access:** Alternate Access is available at the ride exit. Riders will have to take several steps on their own or with the assistance of a companion, and be capable of stepping up and into the seat of the car.

**Note:** Please remember that inattentive drivers may bump you from behind. To avoid injury, please use caution while riding and while entering and exiting the ride.

## Berserker 3



Guests must be 48" tall to ride alone OR 44" tall and accompanied by a supervising companion.

This ride travels around a circular track. Seats lower to a slight angle during the duration of the ride, and the ride may go in reverse when the ride is coming to a final stop.

**Restraint System:** A shared seat belt secures riders across the pelvis and thighs.

**Rider Criteria:** Guests must have a minimum of two functioning extremities; one functioning arm and one functioning leg. Two functioning arms are sufficient instead of one functioning arm and one functioning leg if the rider is able to form a saddle posture with leg remnants sufficient to brace self-upright in the seat against the restraint.

Guests with a cervical collar, back or neck brace, broken collar bone, or braced arm cast, are not allowed to ride. Guests with a full arm or full leg cast are permitted to ride if the cast fits comfortably inside the ride unit.

**Rider Access:** Alternate Access is available at the ride exit. Riders will have to take several steps on their own or with the assistance of a companion, and be capable of stepping down into the ride unit.

## Carousel Columbia 1



Guests must be 46" tall to ride alone OR accompanied by a supervising companion. Service animals are permitted on the ride platform or chariots.

A double decker carousel ride which features animals—both stationary and moving up and down—and chariot seating mounted on a circular platform that rotates.

**Restraint System:** Guests under 46" tall must be held by a supervising companion who is standing on the platform between the animals. Only one rider per animal.

**Rider Criteria:** Guests must have the ability to straddle the ride unit. Guests unable to straddle the ride unit must be seated in a chariot. Guests who do not have independent seated postural control, appropriate center of gravity, able to hold on with one functioning arm, appropriate observed behavior and hand-held infants must ride in a chariot with a supervising companion.

Riders with a full leg cast must be seated in a chariot.

**Rider Access:** Alternate access is available on the lower deck using the ramp to the left of the upper deck entrance. The lower deck is wheelchair accessible and can accommodate one wheelchair during a ride cycle which will be secured in a designated spot on the ride platform. Guests not utilizing the ramp may enter through the lower deck entrance or exit and will have to take several steps, on their own or with the assistance of a companion, and be capable of stepping up on the platform.

**Note:** Please notify a ride operator if needing to use the ramp.

## Celebration Swings 3



Guests must be 48" tall to ride. Maximum Weight – 230lb. per rider

A chair family swing ride with free hanging seats suspended from an elevated, rotating, and slanting tower. Riders will rotate in a circular motion as the tower begins to rise.

**Restraint System:** An individual lap bar and a between-the-legs safety clip secures each rider. Due to the nature of the restraint, this ride may not accommodate guests of larger size.

**Rider Criteria:** Guests must have a minimum of three functioning extremities. Two functioning arms are sufficient instead of three functioning extremities if the guest has a normal center of gravity and lower extremities are sufficiently strong to maintain proper riding posture under the dynamic conditions of the ride. Amputations must be at the knee or below.

Guests with a cervical collar, neck brace, braced arm cast, or full leg cast are not permitted to ride.

**Rider Access:** Alternate access available at the ride exit. Riders will have to take several steps on their own or with the assistance of a companion, and be capable of elevating themselves up into the seat. Please use caution, as the ride unit may shift when entering and exiting.

### Centrifuge 3



Guests must be 46" tall to ride alone OR be accompanied by a supervising companion. Hand-held infants are not permitted.

A circular ride where ride units move in the opposite direction of the ride table, spinning riders in two opposing directions. Riders will experience rapid movements from side to side.

**Restraint System:** A shared lap bar and seat belt secures all riders in the row across the thighs and pelvis. The smaller rider must sit on the inside seat.

**Rider Criteria:** Guests must have a minimum of two functioning extremities; one functioning arm and one functioning leg. Two functioning arms are sufficient instead of one functioning arm and one functioning leg if the rider has a normal center of gravity and the lower extremities are sufficiently strong to maintain proper riding posture under the dynamic conditions of the ride.

Guests with a cervical collar, neck brace, broken collar bone, or braced arm cast are not permitted to ride.

**Rider Access:** Alternate Access is mainstreamed via the ride entrance. Riders will have to take several steps on their own or with the assistance of a companion, and be capable of stepping up and over the side of the ride unit. Please do not use the ride restraints for support while entering and exiting, as they will shift.

### Character Carousel 1



Guests must be 46" tall to ride alone OR be accompanied by a supervising companion. Guests over 60" must be accompanied by a child. Maximum weight – 170 lb. per horse; 680 lb. per chariot.

A carousel ride which features animals—both stationary and moving up and down—and chariot seating mounted on a circular platform that rotates.

**Restraint System:** Guests under 46" tall must be held by a supervising companion who is standing on the platform between the animals. Only one rider per animal.

**Rider Criteria:** Guests must have the ability to straddle the ride unit. Guests unable to straddle the ride unit must be seated in a chariot. Guests who do not have independent seated postural control, appropriate center of gravity, be able to hold on with one functioning arm, appropriate observed behavior and hand-held infants must ride in a chariot with a supervising companion.

Riders with a full leg cast must be seated in a chariot.

**Rider Access:** Alternate access is available using the ramp to the right of the ride exit. The ride is wheelchair accessible and can accommodate one wheelchair during a ride cycle which will be secured in a designated spot on the ride platform. Guests not utilizing the ramp may enter through the entrance or exit and will have to take several steps on their own or with the assistance of a companion, and be capable of stepping up on the platform.

**Note:** Please notify a ride operator if needing to use the ramp. Service animals are permitted to ride on the ride platform or chariots.

### Delirium™ 5



Guests must be 48" tall to ride. Maximum Weight – 680 lb. per gondola.

A thrill ride that swings to the height of 65 feet in a pendulum motion while spinning in a clockwise rotation. Riders will experience changes in direction and elevation as well as moments of weightlessness while aboard the ride.

**Restraint System:** A shoulder harness with a between-the-legs safety belt secures each rider over the head and across the chest. Due to the nature of the restraint, this ride may not accommodate guests of a larger size.

**Rider Criteria:** Guests must have a minimum of two functioning extremities; one functioning arm and one

functioning leg. Two functioning arms are sufficient instead of one functioning arm and one functioning leg if the guest has a normal center of gravity and lower extremities are sufficiently strong to support weight against the restraint under the dynamic conditions of the ride. Amputations must be at the knee or below.

Guests with a cervical collar, neck brace, broken collar bone, full arm cast, braced arm cast or full leg cast are not permitted to ride.

Guests with any type of prosthesis should not ride unless they can ensure the device is properly secured and will remain in place during the ride.

**Rider Access:** Alternate access is available at the ride exit. Riders will have to take several steps, on their own or with the assistance of a companion, and be capable of elevating themselves up into the seat. Please use caution when entering and exiting as the ride unit may shift. Do not use the ride restraints for support as they will shift.

### Delta Flyer



Guests must be 48" tall to ride alone OR be accompanied by a supervising companion. Maximum Weight – 680lb. per cabin.

A cable car ride with gondolas suspended from an overhead moving cable.

**Restraint System:** A door with a safety lock secures all riders in a cabin.

**Rider Criteria:** Guests must have at least one functioning arm with a minimum of two functioning extremities. Guests who do not have appropriate observed behavior and hand-held infants must be accompanied by a supervising companion.

**Rider Access:** Alternate access is available at the ride exit. Riders will have to take several steps on their own or with the assistance of a companion, and be capable of stepping up into the ride unit. Please use caution, as the ride unit may shift when entering exiting.

**Note:** Wheelchairs cannot be accommodated in the gondolas, but can be left in a designated area in the exit outside the station.

### Demon



Guests must be 48" tall to ride.

A high-speed, looping roller coaster which turns riders upside down four times. Riders will experience weightlessness and rapid movements from side to side.

**Restraint System:** A shoulder harness with a between-the-legs safety belt secures each rider over the head and across the chest. Due to the nature of the restraint, this ride may not accommodate guests of a larger size.

**Rider Criteria:** Guests must have a minimum of two functioning extremities, and must have the ability to hold on with one functioning arm and brace self with one functioning leg. Two functioning arms are sufficient instead of one functioning arm and one functioning leg if the guest is able to form a saddle posture with leg remnants sufficient to brace self upright in the seat.

Guests with a cervical collar, neck brace, broken collar bone, full arm cast, braced arm cast, or full leg cast are not permitted to ride.

**Rider Access:** Alternate access is available at the ride exit. Riders will have to transfer into the seat on their own or with the assistance of a companion. A transfer device is available upon request which may assist a rider out of a wheelchair and into the ride unit.

### Drop Tower®



Guests must be 54" tall to ride.

A free-fall ride that lifts riders to the top of a structure and drops them. Riders will experience weightlessness and rapidly changing forces.

**Restraint System:** A shoulder harness with a between-the-legs safety belt secures each rider over the head and across the chest. Due to the nature of the restraint, this ride may not accommodate guests of a larger size.

**Rider Criteria:** Guests must have one functioning arm and lower extremities that are sufficiently strong to maintain proper riding posture under the dynamic conditions of the ride with a normal center of gravity. Amputations must be at the knee or below.

Guests with a cervical collar, neck brace, broken collar bone, full arm cast, or full leg cast are not permitted to ride. Guests with any type of leg prosthesis should not ride unless they can ensure the device is properly secured and will remain in place during the ride.

**Rider Access:** Alternate access is available at the ride exit. Riders will have to transfer into the seat on their own or with the assistance of a companion.

**WARNING:** This ride uses magnetic systems during the ride.

### Eagle's Flight



Guests must be 48" tall to ride OR be accompanied by a supervising companion. Maximum Weight – 680 lb. per cabin.

A cable car ride with gondolas suspended from an overhead moving cable.

**Restraint System:** A door with a safety lock secures all riders in a cabin.

**Rider Criteria:** Guests must have at least one functioning arm with a minimum of two functioning extremities. Guests who do not have appropriate observed behavior and hand-held infants must be accompanied by a supervising companion.

**Rider Access:** Alternate access is available at the ride exit. Riders will have to take several steps on their own or with the assistance of a companion, and be capable of stepping up into the ride unit. Please use caution, as the ride unit may shift when entering and exiting.

**Note:** Wheelchairs cannot be accommodated in the gondolas, but can be left in a designated area in the exit outside the station.

### Flight Deck®



Guests must be 54" tall to ride.

A high-speed, inverted looping roller coaster which turns riders upside down three times. Riders will experience changes in speed and direction, weightlessness, and rapid movements from side to side.

**Restraint System:** A shoulder harness with a between-the-legs safety belt secures each rider over the head and across the chest. Due to the nature of the restraint, this ride may not accommodate guests of a larger size.

**Rider Criteria:** Guests must have a minimum of three functioning extremities. One functioning arm that includes a hand is required to ride. Two functioning arms are sufficient instead of three functioning extremities if the guest has a normal center of gravity and lower extremities are sufficiently strong to maintain proper riding posture under the dynamic conditions of the ride. Amputations must be at the knee or below. Guests with a cervical collar, neck brace, or broken

collar bone are not permitted on the ride. Casts are not permitted on this ride.

Alternatively, guests with certain amputations may be able to ride with the use of a separate full body harness provided the guest has remaining leg and arm remnants to be secured by the harness. Guests should check with Town Hall to determine if they are eligible to ride using the full body harness.

Guests with upper extremity prosthesis must ensure the device is properly secured or removed prior to riding. Leg prosthetics are not permitted.

**Rider Access:** Alternate Access is available at the ride exit. Riders will have to take several steps on their own or with the assistance of a companion, and be capable of elevating themselves up into a suspended seat. Please do not use the restraints for support while entering and exiting as they will shift.

A wheelchair lift is available to transport guests from the exit to the ride platform. Limit one rider in wheelchair in the lift at a time.

### Flying Ace™



Guests must be 36" tall to ride alone OR be accompanied by a supervising companion. Hand-held infants are not permitted. Guests over 60" tall must be accompanied by a child. Maximum Weight – 440 lb. per row.

Plane with six rows that seats four guests per row. The plane rotates both in a clockwise and counter-clockwise direction reaching a height of over 20 feet.

**Restraint System:** A shared lap bar secures all riders in the row across the thighs and pelvis. A door further encloses the ride unit.

**Rider Criteria:** Guests must have a minimum of two functioning extremities; one functioning arm (excluding prosthesis) and one functioning leg.

Guests with a cervical collar or neck brace are not permitted to ride.

**Rider Access:** Alternate access is available at the ride exit. Riders will have to transfer into the seat on their own or with the assistance of a companion.

## Flying Eagles



Guests must be 44" tall to ride alone OR 36" tall and accompanied by a supervising companion. Maximum Weight – 340 lb. per car.

Riders ride in suspended cars that rotate in a circle. Once the ride's speed increases, riders use a fin on the front of the car to steer the car higher or lower.

**Restraint System:** A shared seat belt secures each set of riders, fastening across the thighs and pelvis. The smaller rider must sit on the inside seat.

**Rider Criteria:** Guests must have a minimum of two functioning extremities; one functioning arm and must have a minimum of one full functioning leg (including prosthesis) and one leg amputated below the knee.

Guests with a cervical collar or neck brace are not permitted to ride.

**Rider Access:** Alternate Access is available at the ride exit. Riders will have to take several steps on their own or with the assistance of a companion, and be capable of elevating themselves up into the seat. Please use caution, as the ride unit may shift when entering and exiting.

## Gold Striker®



Guests must be 48" tall to ride.

A high speed wooden roller coaster with high speed airtime humps, quick turns and enclosed tunnels.

**Restraint System:** An individual lap bar and seat belt secures each rider across the thighs and pelvis. Due to the nature of the restraint, this ride may not accommodate guests of a larger size.

**Rider Criteria:** Guests must have a minimum of three functioning extremities which must include a minimum of one full functioning leg (excluding prosthesis) and one leg amputated below the knee.

Guests with cervical collar, neck brace, or broken collar bone are not permitted to ride. Casts are not permitted on this ride.

**Rider Access:** Alternate access is available at the ride exit or Fast Lane Entrance. Riders will have to transfer into the seat on their own or with the assistance of a companion. A transfer device is available upon request which may assist a rider out of a wheelchair and into the ride unit. A wheelchair lift is available to transport guests from the Fast Lane Entrance to the ride platform. Please use the intercom at the base of the

lift to request assistance. Limit of one rider in a wheelchair and one companion in the lift at a time.

**Note:** Glasses may only be worn on this attraction if they are secured with an athletic strap. Glasses may not be held in the hands of riders while riding.

**WARNING:** This ride contains strobe lighting. This ride utilizes magnetic systems during the ride.

## GR8 SK8



Guests must be between 36" and 80" tall to ride. Maximum Weight – 300 lb. per row.

Experience the feeling of skate boarding the half pipe as the ride vehicle rolls back and forth on a teeter-totter type track.

**Restraint System:** A lap bar and seat belt secures each rider across the pelvis and thighs.

**Rider Criteria:** Guests must have a minimum of three functioning extremities.

Guests with a cervical collar, broken collar bone, full arm cast, braced arm cast and full leg cast are not permitted to ride.

**Rider Access:** Alternate access is available at the ride exit. Riders will have to take several steps on their own or with the assistance of a companion, and be capable of elevating themselves up into the seat.

## The Grizzly®



Guests must be 48" tall to ride.

A wooden roller coaster with high speed banked turns and airtime humps.

**Restraint System:** A shared lap bar is positioned above the laps of all riders in the row. An individual seat belt secures each rider across the thighs and pelvis. Due to the nature of the restraint, this ride may not accommodate guests of larger size.

**Rider Criteria:** Guests must have a minimum of three functioning extremities. Two functioning arms are sufficient instead of three functioning extremities if the guest has a normal center of gravity and lower extremities are sufficiently strong to maintain proper riding posture under the dynamic conditions of the ride. Amputations must be at the knee or below.

Guests with a cervical collar, neck brace, broken collar bone, full arm cast, braced arm cast or full leg cast are not permitted to ride.

**Rider Access:** Alternate access is available at the rides Fast Lane Entrance. Riders will have to transfer into the seat on their own or with the assistance of a companion. A transfer device is available upon request which may assist a rider out-of-a wheelchair and into the ride unit. Please do not use the ride restraints for support while entering and exiting, as they will shift.

## Joe Cool's™ Dodgem School 2



*Guests must be between 35" tall and 53" tall to ride.*

A bumper car ride for children where guests drive cars around a small track. Riders will experience strong side-to-side movement and rapidly changing direction and forces.

**Restraint System:** An individual strap is positioned across the chest and under the arm of each rider.

**Rider Criteria:** Guests must have a minimum of three functioning extremities.

Guests with a cervical collar, neck brace, broken collar bone, or braced arm cast are not permitted to ride.

**Rider Access:** Alternate access is available at the ride exit. Riders will have to take several steps on their own or with the assistance of a companion, and be capable of stepping up and over the side of the ride unit. Please use caution, as the ride unit may shift when entering and exiting.

**Note:** Avoid head-on collisions.

## Kite Eating Tree 2



*Guests must be between 36" and 60" tall to ride OR be accompanying a rider between 36" and 60" tall. Maximum Weight – 300 lb. per seat.*

This children's ride hoists riders up in the air and provides a gentle yet bouncy trip down.

**Restraint System:** A shared lap bar is positioned above the laps of all riders in the row. An individual seat belt secures each rider across the thighs and pelvis. Due to the nature of the restraint, this ride may not accommodate guests of a larger size.

**Rider Criteria:** Guests must have a minimum of three functioning extremities; one functioning arm that includes a hand and two functioning legs. Guests may ride with one leg amputation; amputation must be at the knee or below. Guests with the leg amputation must be at least 42" tall to ride or be accompanied by a supervising companion.

Guests with a cervical collar, neck brace, broken collar bone, or braced arm cast are not permitted to ride. Lower body casts (foot, lower leg, etc.) are not permitted on this ride.

**Rider Access:** Alternate access is available at the ride exit. Riders will have to take several steps on their own or with the assistance of a companion, and be capable of elevating themselves up into the seat.

## Lucy's™ Crabbie Cabbies 2



*Guests must be 40" tall to ride alone OR 36" tall and accompanied by a supervising companion. Guests over 60" tall must be accompanied by a child.*

A junior steel roller coaster with mild drops, bumps and turns.

**Restraint System:** A shared lap bar is positioned above the laps of all riders in the row. An individual seat belt secures each rider across the thighs and pelvis.

**Rider Criteria:** Guests must have a minimum of three functioning extremities. Two functioning arms are sufficient instead of three functioning extremities if the guest has a normal center of gravity and lower extremities are sufficiently strong to maintain proper riding posture under the dynamic conditions of the ride. Amputations must be at the knee or below.

Guests with a cervical collar, neck brace, broken collar bone, full arm cast, or braced arm cast are not permitted to ride.

**Rider Access:** Alternate access is available at the ride exit. Riders will have to transfer into the seat on their own or with the assistance of a companion. A transfer device is available upon request which may assist a rider out of a wheelchair and into the ride unit. Please do not use the ride restraints for support while entering and exiting, as they will shift.

**WARNING:** This ride contains strobe lighting.

## Mass Effect: New Earth 3



*Guests must be 44" tall to ride.*

This is a motion simulator ride where Guests will experience a 3D movie with water effects, smells and interaction with a live performer.

**Restraint System:** There are no restraints on this attraction. Guests must remain seated during the duration of the ride.

**Rider Criteria:** Guests must have a minimum of two functioning extremities to include one functioning arm, and one functioning leg. Assisted listening devices available

upon request. Please see a Town Hall or Rides Supervisory Team Member for assistance.

Guests with a cervical collar, neck brace, or full leg cast are not permitted to ride.

**Rider Access:** Alternate Access is available through the entrance. Guests may transfer to a motion-based seat or may remain in their wheelchair. When transferring, guests must be able to walk independently or be assisted by a member of their party.

## Orbit 4



Guests must be 54" tall to ride.

A spinning thrill ride where the gondolas quickly increase in speed from a horizontal position to a vertical position, thereby turning riders upside down. Riders will experience weightlessness and rapid movements from side to side.

**Restraint System:** A door with a safety lock secures riders.

**Rider Criteria:** Guests must have a minimum of three functioning extremities.

Guests with a cervical collar, neck brace, broken collar bone, braced arm cast, or full leg cast are not permitted to ride.

**Rider Access:** Alternate access is available at the ride exit. Riders will have to take several steps on their own or with the assistance of a companion, and be capable of stepping up and over the side of the ride unit. Please use caution when entering and exiting as the ride unit may shift. Do not use the ride restraint for support as they will shift.

## Patriot® 5



Guests must be between 54" and 78" tall to ride.

A high-speed, floor less looping roller coaster which turns riders upside down two times. Riders will experience weightlessness and rapid movements from side to side.

**Restraint System:** A shoulder harness with a between-the-legs safety belt secures each rider over the head and across the chest. Due to the nature of the restraint, this ride may not accommodate guests of a larger size. A test seat is located at the ride entrance which can be used to evaluate proper fit and comfort prior to waiting in line.

**Rider Criteria:** Guests must have a minimum of three functioning extremities. One functioning arm that includes a hand is required to ride. Two functioning arms are sufficient instead of three functioning extremities if the guest has a normal center of gravity and lower extremities are sufficiently

stronger to maintain proper riding posture under the dynamic conditions of the ride. Amputations must be at the knee or below.

Guests with a cervical collar, neck brace, or broken collar bone are not permitted to ride. Casts are not permitted on this ride. Guests who do not have appropriate center of gravity must have sufficient lower extremities to ensure the ride restraint system adequately restrains them.

Alternatively, guests with certain amputations may be able to ride with the use of a separate full body harness provided the guest has remaining leg and arm remnants to be secured by the harness. Guests should check with Town Hall to determine if they are eligible to ride using the full body harness.

Guests with upper extremity prosthesis must ensure the device is properly secured or removed prior to riding. Leg prosthetics are not permitted.

**Rider Access:** Alternate Access is available at the ride exit. Riders will have to take several steps on their own or with the assistance of a companion, and be capable of elevating themselves up into a suspended seat. Please do not use the restraints for support while entering and exiting as they will shift.

A wheelchair lift is available to transport guests from the exit to the ride platform. Limit one rider in wheelchair and one companion in lift at a time.

**WARNING:** This ride contains strobe lighting. This ride utilizes magnetic systems during the ride.

## Peanuts™ 500 2



Guests must be 36" tall to ride alone OR be accompanied by a supervising companion. Hand-held infants are not permitted. Maximum Weight – 275 lb. per car.

This children's ride allows guests to ride in their own car that whips around an oblong track.

**Restraint System:** A shared seat belt secures all riders in the row across the thighs and pelvis.

**Rider Criteria:** Guests must have a minimum of two functioning extremities; one functioning arm (excluding prosthesis) and one functioning leg.

Guests with a cervical collar, neck brace, broken collar bone, full or braced arm cast are not permitted to ride. Guests who do not demonstrate appropriate observed behavior must be accompanied by a supervising companion.



Prosthetics are not permitted on this ride. Guests should check with Guest Services or a Ride Supervisor to determine if they are eligible to ride without the prosthetic.

**Rider Access:** Alternate access is available at the ride exit. Riders will have to transfer into the seat, on their own or with the assistance of a companion. A transfer device is available upon request which may assist a rider out of a wheelchair and into the ride unit. Please do not use the ride restraints for support while entering and exiting, as they will shift.

**Note:** Glasses may only be worn on this attraction if they are secured with an athletic strap. Glasses may not be held in the hands of riders while riding.

**WARNING:** This ride contains strobe lighting. This ride utilizes magnetic systems during the ride.

### Rip Roaring Rapids



Guests must be 46" tall to ride.

A family water ride where riders travel in rafts along a man-made river full of rapids, geysers, canyons and waterfalls. Rafts float and bounce down high-speed rapids, often rotating rapidly after impacting with the bank of the river.

**Riders will get wet.**

**Restraint System:** A shared seat belt secures all riders in the row across the thighs and pelvis.

**Rider Criteria:** Guests must have a minimum of three functioning extremities.

Guests with a cervical collar, neck brace, broken collar bone, full arm cast, or braced arm cast are not permitted to ride.

**Rider Access:** Alternate access is available at the ride exit. Riders will have to take several steps along a moving turntable on their own or with the assistance of a companion, and be capable of stepping down into the ride unit. Please use caution as the ride unit may shift when entering and exiting. Watch your step as the ride unit may be slippery and wet.

**Note:** Loose articles, including footwear, may not be left on the platform. All loose articles must be brought onboard the raft with riders. These items will get wet. Please consider leaving loose articles with a non-rider.

Boats may bump into the side of channel and other boats.

### Rue Le Dodge



Guests must be 48" tall to ride.

A bumper car ride where guests drive cars one way around a circular track. Riders will experience strong side-to-side movement and rapidly changing direction and forces.

**Restraint System:** An individual should strap positioned across the chest and under the arm of each rider.

**Rider Criteria:** Guests must have a minimum of three functioning extremities.

Guests with a cervical collar, neck brace, broken collar bone, or braced arm cast are not permitted to ride. Guests with a visual impairment must ride as a passenger with a driver who meets the requirements to drive, and Guests who are not able to steer and press the accelerator must have an individual accompany them to drive.

**Rider Access:** Alternate access is available at the ride exit. Riders will have to take several steps on their own or with the assistance of a companion, and be capable of stepping up and over the side of the ride unit. Please use caution as the ride unit may shift when entering and exiting.

**Note:** Avoid head-on collisions.

### Sally's™ Love Buggies



Guests must be 44" tall to ride alone OR 36" tall and accompanied by a supervising companion.

A circular children's ride where riders use a handle to pump their car upwards to a height of 12 feet. Each cycle, riders compete to see who gets there first.

**Restraint System:** An individual seat belt secures each rider across the thighs and pelvis.

**Rider Criteria:** Guests must have a minimum of two functioning extremities; one functioning arm and one functioning leg.

**Rider Access:** Alternate access is available at the ride exit. Riders will have to take several steps on their own or with the assistance of a companion, and be capable of elevating themselves up into the seat.

**Note:** Please use caution as the ride unit may shift when entering and exiting.

## Sally's™ Swing Set 2



Guests must be 42" tall to ride alone OR be accompanied by a supervising companion. Guests over 60" tall must be accompanied by a child.

A child-size chair swing with free hanging seats suspended from a gently rotating and slanting tower. Riders will rotate in a circular motion as the tower begins to rise.

**Restraint System:** An individual lap bar and a between-the-legs safety belt secures each rider.

**Rider Criteria:** Guests must have a minimum of two functioning extremities; one functioning arm and one functioning leg. Two functioning arms are sufficient instead of one functioning arm and one functioning leg if the guest has a normal center of gravity and lower extremities are sufficiently strong to support the weight against the restraint under the dynamic conditions of the ride. Amputations must be at the knee or below.

Guests with any type of prosthesis should not ride unless they can ensure the device is properly secured and will remain in place during the ride.

**Rider Access:** Alternate access is available at the ride exit. Riders will have to take several steps on their own or with the assistance of a companion, and be capable of elevating themselves up into the seat. Please use caution as the ride unit may shift when entering and exiting.

## Snoopy's™ Space Buggies 2



Guests must be 36" tall to ride OR be accompanied by a supervising companion. Guests over 60" tall must be accompanied by a child. Maximum Weight – 382 lb. per car.

Space vehicles that jump up and down while rotating around a circular track.

**Restraint System:** A shared seat belt secures each rider across the thighs and pelvis.

**Rider Criteria:** Guests must have a minimum of two functioning extremities; one functioning arm (excluding prosthesis) and one functioning leg.

Guests with a cervical collar, neck brace, broken collar bone, full arm cast, or braced arm cast are not permitted to ride.

**Rider Access:** Alternate access is available at the ride exit. Riders will have to take several steps on their own or with the assistance of a companion, and be capable of stepping up and over the side of the ride unit. Please use caution, as the ride unit may shift when entering and exiting.

## Snoopy's™ Space Race 1



Guests must be under 54" tall to ride. No hand-held infants.

A circular children's ride where riders use a handle to pump their car upwards to a height of 6 feet.

**Restraint System:** A shared seat belt secures all riders in the row across the thighs and pelvis.

**Rider Criteria:** Guests must have a minimum of three functioning extremities.

**Rider Access:** Alternate access is available at the ride exit. Riders will have to take several steps on their own or with the assistance of a companion, and be capable of stepping up and over the side of the ride unit.

## Star Tower 2



Guests must be 46" tall to ride alone OR be accompanied by a supervising companion. Hand-held infants must be accompanied by a supervising companion.

An air-conditioned, enclosed cabin which rotates while traveling up a tower.

**Rider Criteria:** Guests who do not have seated postural control or do not demonstrate appropriate observed behavior must be accompanied by a supervising companion.

**Rider Access:** Alternate access is available at the ride exit. Riders will have to transfer into the seat on their own or with the assistance of a companion. Service animals are permitted to ride.

## The Pumpkin Patch 2



Guests must be 44" tall to ride alone OR 36" tall and accompanied by a supervising companion. Maximum Weight – 660 lb. per gondola.

A 23 foot tower with free hanging cabins suspended from an elevated, rotating pylon that rotates clock-wise as it climbs the tower for a great aerial view of the area.

**Restraint System:** An individual seat belt secures riders across the thighs and pelvis. A door further encloses the ride unit.

**Rider Criteria:** Guests must have a minimum of two functioning extremities; one functioning arm and one functioning leg. Two functioning arms are sufficient instead of one functioning arm and one functioning leg if the guest has a normal center of gravity and lower extremities are sufficiently strong to maintain the proper riding posture under the dynamic conditions of the ride. Amputations must be at the knee or below.

Guests with a cervical collar or neck brace are not permitted to ride.

**Rider Access:** Alternate access is available at the ride exit. Riders will have to transfer into the seat or on their own with the assistance of a companion and be capable of elevating themselves up into the seat. Please use caution, as the ride unit may shift when entering and exiting.

### Thunder Raceway



Guests must be 58" tall to drive OR 40" tall to ride with a legal parent or guardian 18 years of age or older.

This is a "drive-yourself" go kart ride where drivers drive their own go kart around a designated track for a pre-determined amount of time.

**Restraint System:** A seat belt secures each rider across the upper-body, pelvis and thighs.

**Rider Criteria:** Guests must have a minimum of three functioning extremities; one functioning arm and two functioning legs.

Guests with a cervical collar, neck brace, broken collar bone, full arm cast, braced arm cast, or full leg cast are not permitted to ride.

**Rider Access:** Alternate access is available at the ride exit. Riders will have to take several steps on their own or with the assistance of a companion, and be capable of stepping down into the ride unit.

**Note:** This is an extra charge attraction. (\$)

Please remember that inattentive drivers may bump you from behind. To avoid injury, please use caution while riding and while entering and exiting the ride.

### Tiki Twirl



Guests must be 48" tall to ride.

Riders sit in a circle facing outward secured in motorcycle-style seats on a circular platform that rotates clockwise, and rocks back in forth across a wave-like track multiple times.

**Restraint System:** A padded bar secures each rider across the back.

**Rider Criteria:** Guests must have a minimum of two functioning extremities; one functioning arm (excluding prosthesis) and one functioning leg.

Guests with a cervical collar, neck brace, broken collar bone, or braced arm cast are not permitted to ride.

**Rider Access:** Alternate access is available at the ride exit. Riders will have to take several steps on their own or with the assistance of a companion, and be capable of stepping up and over the side of the ride unit.

### Whitewater Falls



Guests must be 46" tall to ride.

This is a water shoot-the-chutes ride; riders may get wet. Riders will be seated in a boat and brace for a plunge down a chute and a splash of water.

**Rider Criteria:** Guests must have a minimum of two functioning extremities; one functioning arm and one functioning leg.

Guests with a cervical collar, neck brace, broken collar bone, full arm cast, braced arm cast or full leg cast are not permitted to ride.

**Rider Access:** Alternate access is available at the ride exit. Riders will have to take several steps on their own or with the assistance of a companion, and be capable of stepping down in the ride unit.

**Note:** Boats may bump into the side of the channel and other boats.

### Woodstock™ Express



Guests must be 46" tall to ride alone OR 40" tall and accompanied by a supervising companion.

A junior steel roller coaster with mild drops, bumps and turns.



mannequins; the use of video surveillance equipment; internal and external audits, and active/inactive water rescues and/or first aid scenarios.

### Life Jackets

A life jacket is required for children who are less than 48" tall in bare feet or anyone who is an inexperienced or non swimmer. Guests less than 42" tall must wear a life jacket and be accompanied by a supervising companion. Only Coast Guard approved life jackets are allowed as flotation devices. Life jackets are provided free of charge for guests who require one. This policy will be enforced in the following locations: Breakers Bay and Rushin' River.

### Proper Attire

Clean and proper bathing attire, defined as a one or two piece swimsuit, is required. Pants, denim, thongs, or transparent clothing are not permitted. Only suits without metal buttons, buckles, rivets, zippers, or sharp objects will be permitted on the slides. We reserve the right to determine the appropriateness of swimwear.

There can be no sharp objects, such as metal prosthesis, on the slides. Hearing devices or other electronic devices may be damaged by water. Please take the necessary steps to protect such items. Guests with glasses must wear a safety strap on the slides. Contact lenses are not recommended.

### Swim Diapers

Swim diapers are required for Breakers Bay, Otter Trotters, Pup's Pier, Rushin' River, and Tide Pool.

### Water Wheelchairs and Pool Lifts

A water wheelchair is available for guests requiring additional assistance when at Breakers Bay. The water wheelchair may be used by multiple guests on the same day. While enjoying the wave pool, the water level may not exceed the height of the seat on the chair. A pool lift is available at Tide Pool and Rushin' River. During your visit, please speak to a member of our Aquatics team to obtain access to the water wheelchair or pool lift and for further accessibility information.

## ATTRACTIONS

The following descriptions are designed to give you information on the type of actions caused by various rides. Each of the following attractions will identify the restrictions according to the criteria itemized above. Specific references to the criteria may be identified in parenthesis. **In order to participate on most of our attractions, guests must have seated postural control, appropriate observed behavior, and the ability to enter and exit the attraction safely.** Specific exceptions or qualifications to those four criteria will be noted in the information provided

below. If you have been authorized for Alternate Access, follow the directions listed under Rushin' River.

### Barracuda



*Guests must be 48" tall in bare feet to ride.  
Maximum weight - 300 lb. per rider.*

Two single rider partially enclosed serpentine tube slides ending in a 41 inch deep pool.

**Rider Criteria:** Riders are required to maintain the proper riding position - sitting face forward in a tube, holding onto tube handles with legs extended forward. Guests must have a minimum of three functioning extremities.

Forearm casts, full arm casts, braced arm casts, foot or lower leg casts, full leg casts, cervical collars or neck braces, or broken collar bones are not permitted.

**Rider Access:** Access to the attraction requires climbing several flights of stairs with a tube. Guests will have to ascend the slide tower and be capable of safely entering the tube, on their own or with the assistance of a companion.

Please use caution when entering and exiting as the tube may shift. The tube and surrounding area may also be slippery.

### Breakers Bay



*Children less than 48" tall in bare feet or those who are inexperienced or non-swimmers are required to wear a life jacket. Children less than 42" tall in bare feet must wear a life jacket and be accompanied by a supervising companion 18 years of age or older.*

A large wave pool with depths ranging from 0 ft. to 6 ft. Waves are generated for 5 minutes on, and then 5 minutes off. During the wave action, strenuous activity is required. Prolonged exposure to wave action may result in fatigue. Exercise caution in deep water.

**Rider Criteria:** Guests must be able to maintain independent seated postural control and must have appropriate observed behavior or be accompanied by a supervising companion. Guests must have a minimum of two functioning extremities or be accompanied by a supervising companion.

Hand-held infant's participation or water depth may be restricted and must be accompanied by a supervising companion 18 years of age or older and must wear a lifejacket.

Guests with a full arm cast or full leg cast are welcome to enjoy the attraction, but participation or water depth may be

restricted if necessary. Guests with a cervical collar, neck brace, broken collar bone or braced arm cast cannot participate.

**Rider Access:** Access is available via the zero depth entry. This attraction is wheelchair accessible, although the water level may not exceed the height of the seat on the chair. A water wheelchair is available for guests requiring additional assistance. Please speak to a member of our Aquatics Supervisor team to obtain access to the water wheelchair.

### Coastal Cruz



Guests must be 44" tall in bare feet to ride.  
Maximum Weight – 300 lb. per rider; 1,000 lb. per raft.

A thrilling family raft ride where riders experience high speed open-air turns, drops and rapid movements from side to side.

**Rider Criteria:** Guests must be able to hold themselves in the upright position and hold onto at least one handle. Guests must have a minimum of three functioning extremities.

Full arm casts, braced arm casts, foot and lower leg casts, full leg casts, cervical collars or neck braces, or broken collar bones are not permitted.

**Rider Access:** Access to the attraction requires climbing several flights of stairs. Guests will have to ascend the slide tower and be capable of safely entering the raft, on their own or with the assistance of a companion. Please use caution when entering and exiting as the tube may shift. The tube and surrounding area may also be slippery.

### Feeding Frenzy



Guests must be 48" tall in bare feet to ride.  
Maximum Weight – 300 lb. per rider.

A partially enclosed tube slide that sends riders on single tubes through the spin of a lifetime as they gain speed in a curved-tunnel that blasts them into a bowl. Maximum of one guest per single tube.

**Rider Criteria:** Guests must be seated in a tube, facing forward, and holding onto the tube handles with legs extended forward throughout the ride. Guests must have a minimum of three functioning extremities. Casts, cervical collars, neck braces, or broken collar bones are not permitted.

**Rider Access:** Access to the attraction requires climbing several flights of stairs with a tube. Guests will have to ascend the slide tower and be capable of safely entering the tube, on their own or with the assistance of a companion.

### Mission Falls



Guests must be 48" tall in bare feet to ride alone OR 44" tall in bare feet and be accompanied by a supervising companion. Minimum Weight – 120 lb. per raft. Maximum Weight – 300 lb. per rider; 400 lb. per raft.

Riders plunge 45 feet down and are sent up a half-pipe where they reverse direction and are sent over a negative-g force hill finally coming to stop on a dry mat.

**Rider Criteria:** Guests must be able to hold themselves in the upright position and hold onto at least one handle. Guests must have a minimum of three functioning extremities.

Forearm casts, full arm casts, braced arm casts, foot and lower leg casts, full leg casts, cervical collars or neck braces, or broken collar bones are not permitted.

**Rider Access:** Access to the attraction requires climbing several flights of stairs. Guests will have to ascend the slide tower, and be capable of safely entering the raft on their own or with the assistance of a companion. Please use caution when entering and exiting as the tube may shift. The tube and surrounding area may be slippery.

### NorCal Wipeout



Guests must be 44" tall in bare feet to ride.  
Maximum weight – 300 lb. per rider; 400 lb. per raft.

A thrilling enclosed tube raft ride where riders experience high speed turns, drops and rapid movements from side to side.

**Rider Criteria:** Riders must be seated in the tube, facing forward, and holding onto the handles. Guests must have a minimum of three functioning extremities.

Forearm casts, full arm casts, braced arm casts foot or lower leg casts, full leg casts cervical collars or neck braces, or broken collar bones are not permitted.

**Rider Access:** Access to the attraction requires climbing several flights of stairs. Guests will have to ascend the slide tower and be capable of safely entering the raft, on their own or with the assistance of a companion. Please use caution when entering and exiting as the tube may shift. The tube and surrounding area may be slippery.

## Otter Trotters 1



Guests over 60" tall must be accompanied by a child.

A zero-depth water playground.

**Rider Criteria:** Guests who do not have the ability to safely enter and exit the attraction, or who do not have appropriate observed behavior must be accompanied by a supervising companion. Hand-held infants must be accompanied by a supervising companion.

**Rider Access:** This attraction is wheelchair accessible. Please use caution when entering and exiting as the area may be slippery.

## Pup's Pier Play Structure 1



Hand-held infants are not permitted on elevated sections of the structure.

Interactive water play structure with a large tipping bucket, water slides, and multiple levels connected by net crawls, bridges, and stairways.

**Rider Criteria:** Guests with a cervical collar, or neck brace are not permitted on the elevated sections of the structure. Guests unable to maintain seated postural control must be accompanied by a supervising companion.

**Rider Access:** Access available via the ground level. Access to elevated levels require guests to walk up several flights of stairs.

## Pup's Pier Slides 3



Guests must be 36" tall in bare feet to ride slides under 8 feet in height OR 44" tall in bare feet to ride slides over 8 feet in height. Maximum Weight – 300 lb. per rider.

A total of 7 small slides on this play structure that have sudden drops designed for single riders. Slide ends in a 6" deep run out. Maximum water depth is 6".

**Rider Criteria:** Guests must have a minimum of three functioning extremities; one functioning arm with sufficient extremity to maintain the proper riding position and two functioning legs. Riders are required to maintain the proper riding position – laying feet first with their ankles crossed with their arms across their chest. Riders may not sit.

Forearm casts, full arm casts, braced arm casts, foot or lower leg casts, full leg casts, cervical collar or neck braces, or broken collar bones are not permitted.

**Rider Access:** Access to the attraction requires climbing several flights of stairs. Guests will have to ascend the play structure and be capable of safely entering the slide, on their own or with the assistance of a companion.

## Reef Racer 4



Guests must be 48" tall in bare feet to ride. Maximum weight – 300 lb. per rider.

Two high speed body slides with sudden drops designated for a single rider. Slides end in a 6" deep run out.

**Rider Criteria:** Riders are required to maintain the proper riding position – laying feet first with their ankles crossed and their arms across their chest. Riders may not sit. Guest must have four functioning extremities.

Forearm casts, full arm casts, braced arm casts, foot or lower leg casts, full leg casts, cervical collar or neck braces, or broken collar bones are not permitted.

**Rider Access:** Access to the attraction requires climbing several flights of stairs. Guests will have to ascend the slide tower and be capable of safely entering the slide, on their own or with the assistance of a companion.

## Rushin' River 2



Children less than 48" tall in bare feet or those who are inexperienced or non-swimmers are required to wear a life jacket. Children less than 42" tall in bare feet must wear a life jacket and be accompanied by a supervising companion. A supervising companion may accompany up to 2 children.

A slow moving, winding river tube ride at a depth of 30".

**Rider Criteria:** Guests must be able to maintain independent seated postural control and must have appropriate observed behavior or be accompanied by a supervising companion. Guests must have a minimum of two functioning extremities or be accompanied by a supervising companion.

Hand-held infants must be accompanied by a supervising companion. Guests who cannot enter/exit without endangering self or others must be accompanied by a supervising companion.

Guests with a cervical collar, neck brace, broken collar bone, braced arm cast or full leg cast are not permitted.

**Rider Access:** Access is available via a pool lift. Guests will have to transfer to the ramp, lift, or tube, on their own or with the assistance of a companion. Please speak to a member of our Aquatics supervisory team to obtain access to the pool lift.

## Shark Reef Plunge 4



Guests must be 48" tall in bare feet to ride.  
Maximum weight – 300 lb. per rider.

Plummet down a near vertical free fall after the floor drops out from underneath your feet on these four massive six story aqua-drop body slides.

**Rider Criteria:** Riders are required to maintain the proper riding position – arms crossed over their chest, legs crossed at the ankles, and back flat against the slide.

Guests must have four functioning extremities.

Forearm casts, full arm casts, braced arm casts, foot or lower leg casts, full leg casts, cervical collars or neck braces, or broken collar bones are not permitted.

**Rider Access:** Access to the attraction requires climbing several flights of stairs. Guests will have to ascend the slide tower and be capable of safely entering the slide, on their own or with the assistance of a companion.

Loose articles are not permitted, including, but not limited to: piercings, necklaces, rings, T-shirts or rash guards.

## Tide Pool 3



This is a gentle, relaxing family pool with water features and a water depth up to 36".

**Rider Criteria:** Hand-held infants and guests who do not have independent postural control, appropriate observed behavior, or appropriate center of gravity must be accompanied by a supervising companion.

Life jackets are available and encouraged for all non-swimmers.

**Rider Access:** Standard wheelchairs may enter the pool but should not exceed a depth where water submerges the chair's seat. A pool lift is available and Guests will have to transfer to the pool lift on their own or with the assistance of a companion. Please speak to a member of our Aquatics supervisory team to obtain access to the pool lift.

## Tide Pool Slides 3



Guests must be between 36" and 54" tall to ride.  
Maximum Weight – 200 lb. per rider.

A total of 8 small slides in this family pool that have sudden drops designed for single riders. Slides end in a 36" pool. Maximum water depth is 36".

**Rider Criteria:** Guests must have a minimum of three functioning extremities; one functioning arm with sufficient extremity to maintain the proper riding position and two functioning legs. Riders are required to maintain the proper riding position – laying feet first with their ankles crossed with their arms across their chest. Riders may not sit.

Forearm casts, full arm casts, braced arm casts, foot or lower leg casts, full leg casts, cervical collar or neck braces, or broken collar bones are not permitted.

**Rider Access:** Guests will have to ascend the structure and be capable of safely entering the slide, on their own or with the assistance of a companion.

## ENTERTAINMENT VENUES



Due to the popularity of our shows, we suggest that you arrive early as seating may be limited. Show schedules are available at Guest Services and Town Hall and at any theatre entrance. All Entertainment venues are accessible to guests who are mobility impaired. Assisted listening devices are available for guests at Town Hall who are hearing impaired. Large print scripts may also be available. Ask any associate at the venue for assistance.

### 50's Gazebo

The 50's Gazebo features an outdoor stage with bench seating. Stroller parking is located in the back of the theater only. Please see Venue Host for any assistance. Assisted Listening Devices are available at Town Hall near the Great America Theater.

### Great America Theater

The Great America Theater is a large indoor theater equipped with air conditioning. Viewing areas that can accommodate guests in wheelchairs are available. A ramp is located to the right of the theater entrance. Assisted Listening Devices are available at Town Hall near the Great America Theater. Stroller parking is located in the back of the theater only. Please see Theater Attendants for additional assistance.

### PEANUTS™ Showplace

PEANUTS™ Showplace is an outdoor stage with plenty of shade. Viewing areas that can accommodate guests in wheelchairs are available. Strollers are not permitted inside the venue. Designated stroller parking is in the back of the theater only. Please see Theater Attendants for additional assistance. Assisted Listening Devices are available at Town Hall near the Great America Theater.

## Redwood Amphitheater

The Redwood Amphitheater is a large outdoor venue that hosts shows, concerts and special events. Designated viewing areas for guests in wheelchairs are available. Strollers are not permitted inside the theater. Stroller parking is located outside the theater. Please see Theater Attendants for additional assistance. Assisted Listening Devices are available at Town Hall near the Great America Theater.

## Theatre Royale

Theatre Royale is an indoor theatre equipped with air conditioning. Viewing areas able to accommodate guests in wheelchairs are available. Stroller parking is located in the back of the theatre only. Please see Theatre Attendants for additional assistance. Assisted Listening Devices are available at Town Hall near Great America Theater.

## HALLOWEEN HAUNT®

California's Great America Halloween Haunt® has Extreme Haunts that are designed to scare and startle. These attractions and the park in general will have areas of low lighting, loud sounds and dense fog. Please adhere to all posted and verbal warnings and directions. Some attractions may require guests to transfer from their motorized wheelchairs to a non-motorized wheelchair located at the attraction. Strobe lighting may be in effect at some attractions, theme buildings, and Scare Zones. Guests with respiratory sensitivities, history of seizures or epilepsy, or sensitivities to loud music and sound effects are advised not to participate in these attractions.

Characters inside our Haunt attractions will not touch you; please do not touch them in any manner. Those that do so will be removed from the park without refund. Rowdy behavior and profanity are also cause for removal from the park. For safety reasons, guests may not wear their own face paint, costumes or masks. See park map and guide for dates.

## WINTERFEST

California's Great America's WinterFest Event is filled with delightful holiday cheer for Guests of all ages. Many areas of the park will have low lighting, fog, snow machines and strobe styled lighting. Guests with a history of seizures or epilepsy should be aware of flashing and strobe styled lighting that will be present throughout the park. Please see a Guest Services or Town Hall Representative for any additional questions.

## Snowflake Lake



This traditional styled ice skating rink allows participants to skate in a counter-clockwise direction around the ice rink. Ice skates are required for all participants to be on the ice.

Guests 10 years of age or younger must be accompanied by a Supervising Companion on the ice at all times. Speed skating, roughness, excessive speeding or weaving through other skaters is prohibited. Guests must have appropriate observed behavior to participate, and Guests with cervical collar or neck braces, full arm cast, braced arm cast, or full leg cast are not permitted to participate at this attraction.

Alternate Access via the Entrance to the attraction. Guests must be able to take several steps and step on to the ice on their own or with the assistance of a companion. Guests in wheelchairs can transfer and participate with the use of a chair designed to be on the ice. Please see ice rink associates for details. Wheelchair parking is located around the ice.

## 12 Days of Christmas

For rider requirements and description for this attraction, please reference the details listed under Barney Oldfield's Speedway section on page 16 of this guidebook.

## North Pole

For rider requirements and description for this attraction, please reference the details listed under the Star Tower section on page 34 of this guidebook.

## Tinseltown Toy Travelers

For rider requirements and description for this attraction, please reference the details listed under the Flying Eagles section on page 23 of this guidebook.

## ADDITIONAL INFORMATION

Our goal is to make California's Great America as enjoyable and barrier-free as practical. Should you find that you need assistance at any point during your visit, please do not hesitate to ask any one of our associates. They will be happy to assist you in any way needed to make your visit more enjoyable. Listed below is some additional information and a list of the services we offer. Please feel free to suggest areas in which we might improve in the future.

## Additional Ride Information

To ensure guests can hear safety instructions, headphones must be removed before boarding. Personal entertainment devices must be safely secured in a cargo pocket, waist packet, left in a locker or with a non-rider. Please refrain from eating or drinking refreshments in our station areas.



## Assisted Listening Devices

Assistive listening systems utilize a lightweight wireless device that receives a signal from transmitters at certain locations in order to amplify sound. These are recommended

for guests with mild to moderate hearing loss. Assisted listening devices are available for PEANUTS™ Showplace in Planet Snoopy™, Mass Effect 4D, Great America Theater and Redwood Amphitheater. Assisted Listening Devices are available at Town Hall. Ask any associate at these locations for assistance.



### **Interpretive Services**

If requested at least one week in advance, we can provide interpretive services for hearing impaired guests. To arrange for sign language interpreting services, please contact 408-988-1776. Additionally, show scripts are available at each show venue upon request and must be returned at the end of the show.



### **Braille & Large Print Guides**

Braille and large print guides of the Park Map and Guest Assistance Guide are available at Town Hall.



### **First Aid**

Our First Aid facility is located in Hometown Square next to RailBlazer. Medical professionals are on duty at all times to assist with special medical needs. Refrigeration of medication, as well as storage of special medical equipment, is available at First Aid. There is also a First Aid station in South Bay Shores located across from the Great Barrier Reef.



### **Lost & Found Articles**

Secure all loose articles such as glasses, cellular phones, pagers, loose change, cameras, keys, clothing, sunglasses, hats, wallets, etc., before you board a ride. All items found at California's Great America are turned in to our Guest Services Department located at the front of the park. If you lose an item on a ride, we will search for the article as soon as possible. Please note that in order to keep the ride in operation, an immediate search may not be possible for all rides.

Please visit Lost and Found, to complete paperwork to ensure the item is returned to you if it's found.



### **Parking**

Parking for guests with disabilities is provided in the parking lot near the front gate. Proper vehicle identification must be displayed. Security officers on duty are authorized to ticket and/or tow vehicles that do not display proper identification.



### **Restrooms**

Private restroom facilities for guests needing the assistance of another guest are available at the First Aid Building, next to Food Festival, Patriot and Planet Snoopy™. Wheelchair accessible stalls are located at all restrooms



### **Service Animals**

Service animals (limited to service dogs and miniature ponies) are welcome at California's Great America, but must be physically controlled on a leash or harness at all times. Due to the nature of most rides, service animals must remain with a non-riding member of the guest's party. California's Great America associates are not permitted to take control of service animals. A relief area is also located to the left of the Delirium Restrooms. Guests whose service animal demonstrates aggressive actions towards our guests or associates will be directed to remove the animal from the park. Limit one service animal per guest.

Service animals may be taken on the Carousel Columbia, Character Carousel, Mass Effect: New Earth (non-motion seat), and Star Tower. Guests may take advantage of our Parent Swap policy for staying with the service dog. Visit Guest Services or Town Hall for more information about the Parent Swap Policy.



### **Special Dietary Needs**

Although outside food and beverages are not allowed in the park, individuals who have special diets or need items due to a medical condition may bring small coolers to accommodate such needs. Please visit Guest Services for more information.



### **Wheelchairs, Scooters, & Strollers**

A limited supply of wheelchairs, electric convenience vehicles (ECV), and strollers are available for rent at the Rental Center inside the main gate and to the right. However, since wheelchairs, ECV's, and strollers are rented on a first-come, first-served basis, we urge guests to bring their own. Wheelchairs, ECV's, and strollers may not be taken out of the Park gates or to the parking lot. However, a Park associate will be happy to provide any assistance you may need at that time.

Anyone using a personal Segway, should stop by Guest Services.

## **WARNING**

Many rides at California's Great America are dynamic and thrilling. There are inherent risks in riding any amusement ride. For your protection, each ride is rated for its special features, such as high speeds, steep drops, sharp turns, or other dynamic forces. If you choose to ride, you accept all of these risks. Restrictions for guests of larger size (height or weight) are posted at certain rides. Guests with disabilities should refer to our Ride Admission Policy available at Town Hall. Participate responsibly. You should be in good health to ride safely. You know your physical conditions and limitations, California's Great America does not. If you suspect your health could be at risk for any reason, or you could aggravate a pre-existing condition of any kind, DO NOT RIDE!

**Information in this guide is subject to change.**

**California's**  
**Great America**

2401 Agnew Road • Santa Clara, CA 95054

**[www.cagreatamerica.com](http://www.cagreatamerica.com)**