



# School Group Ticket Order Form

Valid for Specific Day Student Trips  
May & June 2020 – Gr. K to 12

<b>For Office Use Only</b>	
Date Received:	_____
Customer #:	_____
Reservation ID:	_____

School Name		Teacher Name		
Shipping Address – No P.O. Box		City	Province	Postal Code
School Phone Number	School Fax Number	Teacher (MAIN CONTACT) Email		

DATE OF VISIT:  GRADE:  TEACHER CELL #:  Emergency Contact

Ticket Type – All admission tickets and programs are \$28.24 per person plus HST unless otherwise noted (\$31.91 tax inclusive)

Catered Meal Options - All pricing is on a guaranteed/per person basis – please see fine print for more details about booking

Voucher Options – All pricing is on a per voucher basis

Catered Meal Time Requested (1 hour serve time):  # of Catered Meal Tickets Required:

# of Add on Vouchers Required:

**Total Quantity of Admission & Complimentary Tickets Required:**

Does not include season pass holders. Does include Chaperones. (Total Group Size)

I would like to receive information regarding WinterFest and Halloween Haunt School Programs:

**\*\*\*\*\*DO NOT SEND PAYMENT WITH TICKET ORDER FORM\*\*\*\*\***

SELECT PAYMENT METHOD – YOU WILL BE SENT AN INVOICE ONCE THE ORDER FORM IS RECEIVED (via email):

**PRE-PAID ORDERS: PAYMENT MUST BE RECEIVED NO LATER THAN 14 BUSINESS DAYS PRIOR TO DATE OF VISIT**

- All meal bookings require prepayment
- You will be sent a reservation/invoice (via email) within 72 hours of sending your ticket order form
- Payable in advance with a credit card, school cheque, money order or EFT (no personal cheques)
- Please make cheque's & money orders payable to: **Canada's Wonderland Company. Purchase Orders are not accepted.**
- Ticket barcodes will be issued through the Group Sales Ticketing System **only**.
- The contract price of your ticket program is based on a minimum of 15 people present on the day of your visit with paid admission barcodes. Any returns resulting in usage of less than 15 barcodes will not be refunded
- Unissued barcodes must be submitted for return through the Group Sales Ticketing System within two weeks of your trip.
- Refunds are issued according to the payment method ie. same cheque name, same credit card etc.
- **If your trip date is June 15<sup>th</sup> or later your refund will be held until the last week of August unless otherwise requested**
- **Please allow six to eight weeks for refunds to be processed by the Accounts Receivable department**

**PAY & PRINT AT THE GATE RESERVATION (For ADMISSION ONLY): PAYMENT IS REQUIRED THE DAY OF YOUR VISIT**

- You will be sent a reservation/invoice (via email) within 72 hours of sending your ticket order form
- Please bring the reservation confirmation to the front gate group sales window on the date of your visit
- Payment will be required at the group sales window via debit/credit card, school cheque (**NO PERSONAL**), cash, or money order
- Please make cheque's & money orders payable to: **Canada's Wonderland Company. Purchase Orders are not accepted.**
- Tickets will be printed at the group sales window, once payment is made.
- Payments should match the reservation invoice – to make changes before your trip please contact us

- Please keep all receipts received from any payments made on the date of your visit for at least six months
- Please be advised that if you arrive at the gate with payment for more than your original reservation the refund process will need to be completed.
- If your trip date is June 15<sup>th</sup> or later your refund will be held until the last week of August unless otherwise requested
- The contract price of your ticket program is based on a minimum of 15 people present on the day of your visit with paid admission barcodes. Any returns resulting in usage of less than 15 barcodes will not be refunded
- **Front Gate Group Sales staff does not have the authority to process refunds on the date of your visit, nor are they able to provide an accurate refund amount or calculation. This is the sole discretion of the Accounts Receivable department**
- Refunds for payments made to the front gate will be returned in the form of a cheque to the address we have on file for your group
- Please allow six to eight weeks for refunds to be processed by the Accounts Receivable department

#### **CHANGES TO YOUR ORDER**

- Orders can be adjusted by emailing education@canadaswonderland.com or calling our sales line at 905.832.7400
- A new invoice/reservation may be emailed to the teacher after the adjustment is made (time permitting)
- You may add to your order and please note that we do not keep credit card information on file and will require this information again if you wish to pay via CC. Changes made less than 30 hours in advance of your arrival, may not be accommodated
- Ticket barcodes cannot be removed once paid/issued (see **return policy**)

#### **COMPLIMENTARY TICKET POLICIES**

- Grades K to 8: one free admission for every 10 people present on the date of visit that have a paid admission barcode\*\*
- Grades 9 to 12: one free admission for every 15 people present on the date of visit that have a paid admission barcode\*\*
- Complimentary ticket barcodes may only be redeemed in accordance with the complimentary policy your group qualifies for on the date of your group visit. Accounts may be adjusted after your barcode/ticket returns & payments are verified by Accounts Receivable
- **You may be charged the price of \$28.24 plus HST for any complimentary ticket barcodes used without the corresponding paid ticket barcodes**
- There are no complimentary ticket barcodes provided for meal options, Halloween Haunt or WinterFest
- \*\*Season passes are accepted as admission with the exception of Meal Bookings, Halloween Haunt and WinterFest
- \*\*Season passes DO NOT count toward your group size or complimentary ticket policy

#### **GENERAL POLICIES & DETAILS**

- Each admission ticket barcode allows unlimited use of all regular rides and shows in operation on the day of use. Prices, programs, hours, dates, attraction availability and policies are subject to change without notice
- Admission and catered meal ticket barcodes are only valid for entrance on the date of visit which is clearly indicated through the Group Sales Ticketing System. Some attractions may close in the event of inclement weather until conditions permit safe operation. Rain checks or refunds will not be issued. Ticket barcodes are not transferrable to another date unless applicable upgrade fee is applied
- Each order requested for the 2020 operating season will be subject to approval through Canada's Wonderland Accounts Receivable department. The Principal assumes sole and complete responsibility for making proper and timely payment. The Principal is accountable for any ticket barcodes lost, stolen or otherwise unaccounted for
- Front Gate Group Sales staff do not have the authority to deem any account as paid in full. This is the sole discretion of the Accounts Receivable department. Front Gate staff is not responsible for any calculations regarding your account balance.

#### **MEAL POLICIES & DETAILS**

- Catered meal options require a signed meal guarantee form which is sent via email, once you have booked your outing. It will outline the menu, serve time, location and other important details.
- **There are no refunds on catered meals.** Season pass holders & chaperones require meal ticket barcodes.
- Restaurant Vouchers can be used any time during the 2020 season and are valid at all restaurants excluding Subway, Tiny Tom Donuts and Tim Horton's. A meal guarantee is not required and unsold voucher barcodes can be submitted for a refund through the Group Sales Ticketing System.
- With the exception of plastic bottled water, outside food & beverages are not allowed inside the park. You are welcome to store food on the bus to be eaten outside the main entrance at our picnic pavilion. We cannot store lunches. Please visit our website for information regarding guests with special dietary needs.

#### **SCHOOL AUTHORIZATION**

**Principal - I have the authority to bind the school & have reviewed all policies (The Principal must be different than that of the Teacher/Advisor)**

\_\_\_\_\_  
Principal's Name (Please Print)

\_\_\_\_\_  
Principal's Signature

\_\_\_\_\_  
Date

Only complete this page if you have selected the Marketplace Buffet Option

## Marketplace Buffet: 2020 Menu Selections

Minimum Attendance Required: 75 Guests

A 10% per person surcharge applies to all groups less than 75 Guests

All Meal Options include Chicken Noodle and Garden Veg. Soup, Assorted Desserts, Assorted Breads, Hot & Cold Beverages

<b>Menu 1: \$47.58/person + HST</b>				
Salads	Entrees (Choice of Two)		Kids Selection (Choice of Two)	Sides (Choice of Two)
<input type="checkbox"/> Garden Salad	<input type="checkbox"/> Grilled Chicken Breast with Mushroom Sauce	<input type="checkbox"/> Chicken Fingers	<input type="checkbox"/> Yukon Gold Smashed Potatoes	
<input type="checkbox"/> Coleslaw	<input type="checkbox"/> Bourbon & Brown Sugar Glazed Ham with Pineapple Sauce	<input type="checkbox"/> Hamburgers	<input type="checkbox"/> Seasonal Vegetables	
<input type="checkbox"/> Potato Salad	<input type="checkbox"/> Penne Pasta with Roasted Vegetables and Marinara Sauce	<input type="checkbox"/> Hot Dogs	<input type="checkbox"/> Steamed Basmati Rice	
	<input type="checkbox"/> Baked Haddock with Tomato Salsa		<input type="checkbox"/> French Fries	
	<input type="checkbox"/> Spaghetti Bolognese			
<b>Menu 2: \$50.58/person + HST</b>				
Salads (Choice of Three)	Entrees (Choice of Three)		Kids Selection (Choice of Two)	Sides (Choice of Two)
<input type="checkbox"/> Caesar Salad	<input type="checkbox"/> Grilled Chicken Breast with Mushroom Sauce	<input type="checkbox"/> Mac & Cheese	<input type="checkbox"/> Yukon Gold Smashed Potatoes	
<input type="checkbox"/> Greek Salad	<input type="checkbox"/> Bourbon & Brown Sugar Glazed Ham with Pineapple Sauce	<input type="checkbox"/> Chicken Fingers	<input type="checkbox"/> Seasonal Vegetables	
<input type="checkbox"/> Pasta Salad	<input type="checkbox"/> Penne Pasta with Roasted Vegetables and Marinara Sauce	<input type="checkbox"/> Hamburgers	<input type="checkbox"/> Steamed Basmati Rice	
<input type="checkbox"/> Coleslaw	<input type="checkbox"/> Baked Haddock with Tomato Salsa	<input type="checkbox"/> Hot Dogs	<input type="checkbox"/> French Fries	
<input type="checkbox"/> Potato Salad	<input type="checkbox"/> Spaghetti & Meatballs		<input type="checkbox"/> Oven Roasted Potatoes	
	<input type="checkbox"/> Grilled Chicken Souvlaki with Tzatziki		<input type="checkbox"/> Greek Potato Wedges	
<b>Menu 3: \$54.58/person + HST</b>				
Salads (Choice of Four)	Entrees (Choice of Three)		Kids Selection (Choice of Two)	Sides (Choice of Two)
<input type="checkbox"/> Caesar Salad	<input type="checkbox"/> Grilled Chicken Breast with Mushroom Sauce	<input type="checkbox"/> Mac & Cheese	<input type="checkbox"/> Yukon Gold Smashed Potatoes	
<input type="checkbox"/> Kale Crunch Salad	<input type="checkbox"/> Bourbon & Brown Sugar Glazed Ham with Pineapple Sauce	<input type="checkbox"/> Chicken Fingers	<input type="checkbox"/> Seasonal Vegetables	
<input type="checkbox"/> Garden Salad	<input type="checkbox"/> Penne Pasta with Roasted Vegetables and Marinara Sauce	<input type="checkbox"/> Hamburgers	<input type="checkbox"/> Steamed Basmati Rice	
<input type="checkbox"/> Greek Salad	<input type="checkbox"/> Baked Salmon with Tomato Salsa	<input type="checkbox"/> Hot Dogs	<input type="checkbox"/> French Fries	
<input type="checkbox"/> Pasta Salad	<input type="checkbox"/> Spaghetti & Meatballs	<input type="checkbox"/> Chicken Burgers	<input type="checkbox"/> Oven Roasted Potatoes	
<input type="checkbox"/> Coleslaw	<input type="checkbox"/> Grilled Chicken Souvlaki with Tzatziki		<input type="checkbox"/> Greek Potato Wedges	
<input type="checkbox"/> Potato Salad	<input type="checkbox"/> Meat or Vegetable Lasagna		<input type="checkbox"/> Potato Gratin	

\*\*Menu 3 includes Chef carving station with Ontario Slow Roasted Beef Striploin

I have read and understand that the minimum for this buffet option is 75 people, should I have less than that minimum a 10% per person surcharge will be applied to my account. My meal will consist of the selections I choose from the above, I understand that the group will not receive all items listed above. This form is separate from the Meal Guarantee Form and Order Form - a Marketplace Meal is not finalized without returning this form.

\_\_\_\_\_  
Teacher Name

\_\_\_\_\_  
Teacher Signature

\*\*Above pricing and menu only applicable to student trips in May and June of 2020