

# WHERE AWESOME HAPPENS.

## 2020 GROUP PAYMENT INFORMATION

- Please use the email confirmation as your invoice to obtain payment from your organization.
- Valleyfair accepts: **Major Credit Cards** (Visa, MasterCard, Discover/NOVUS, Amex), **Cash** (accepted at the Admissions Building) or **One Organizational Check/Money Order/Cashier Check** (made payable to Valleyfair).
- Sorry, Valleyfair does not accept: **Purchase Orders, Multiple Checks, Personal Checks.**

### PREPAY TO RECEIVE TICKETS IN ADVANCE

We recommend that you prepay for your group tickets at least 2 weeks before your scheduled event date so we can ship the tickets to you.

- FREE shipping within the USA as long as payment is received by Valleyfair Group Sales at least **two weeks in advance**. Restrictions apply to shipments outside the USA. Prepaid orders that cannot be shipped will be held for the group leader to pick up at Valleyfair's Admissions Building on the event date.
- Checks should be made payable to Valleyfair and be addressed: **ATTN: Group Sales, One Valleyfair Drive, Shakopee MN 55379.** Include Order ID With payment.
- With tickets in hand, your group can bypass the Admissions Building and present tickets at the entrance turnstiles for park admission.
- If needed, the group leader can purchase additional tickets (*for the same group on the same event date*) at the Admissions Building by presenting the original purchase receipt.
- Please note, all tickets are **non-refundable** once purchased. No refunds, exchanges, or rain checks offered. Additional tickets for prepaid orders are available prior to or on day of your visit when purchase is accompanied by original ticket receipt.\*

### PICK UP AND PAY UPON ARRIVAL

For groups that have not prepaid, the group leader will need to go to the Admissions Building located at Valleyfair's front gate. At the Admissions Building, the group leader can make adjustments to the reservation as long as the adjustment does not drop below the minimum required for the Group Sales program's rate.

#### A few helpful tips to speed up the process at the Admissions Building on your event date:

- The Admissions Building generally opens one hour before the park is scheduled to open to the general public and closes at the end of operating hours.
- Bring the Order ID number from the email confirmation with you and present it to the associate at the Admissions Building.
- Have your payment ready and know exactly what you will need to purchase **before** you arrive. That way you purchase only what you need in one transaction.
- Make sure you receive all the tickets you paid for **before** leaving the Admissions Building. Once the tickets, meal vouchers and drink wristbands are issued to you, they become your responsibility.
- Group members are required to remain on the bus and away from the entrance area until the group leader returns with the tickets. Please distribute tickets as group members exit the bus or vehicle.

\***Group Sales Refunds: Once purchased, all tickets are non-refundable. No refunds, exchanges, or rain checks offered. Guests that do not visit the park on the day of your scheduled event may use their ticket any public operating day through September 27, 2020. At the Admissions Building, the group leader can make adjustments to the reservation as long as the adjustment meets the 15 ticket minimum requirement. Reservations must be made in advance.**

*Prices, hours, dates, schedules and policies are subject to change without notice.  
Visit [valleyfair.com](http://valleyfair.com) for the most up-to-date park information.*

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